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Caroline is profoundly Swiss, but at the same time very international. Trilingual French, German and English, she grew up in Vevey, Canton de Vaud, studied law in Fribourg (Switzerland), Vienna (Austria), and Boston (USA). She worked in large Swiss law firms in Geneva and Zurich, then joined a multinational company for 8 years, and now took her career to a new level by acting as Executive Director and General Counsel of the Swiss Chambers' Arbitration Institution (SCAI).

Caroline is no stranger to the dispute resolution world. Admitted to the New York and Geneva bars, she had among the best teachers in Pierre Tercier in contract law, William Park in arbitration, and Eric Green in mediation. She has then herself spoken at numerous conferences and academic programmes on the role of the in-house counsel in dispute resolution processes and on the efficient use of arbitration and mediation as complementary tools. Caroline acquired her experience in a variety of environments, such as the Geneva Superior Administrative Court, as an associate at Python & Peter Geneva and Bär & Karrer Zurich, and through her eight years as international legal counsel for the SGS worldwide group of inspection companies.

In her capacity as in-house legal counsel, she has assisted SGS and its affiliates in their contract and claims negotiations and represented them in mediation, commercial and investment arbitration, as well as in litigation in various jurisdictions and under various dispute resolution institutions, notably SCAI, ICC, ICSID and LMAA. Given her strong business and risk management acumen, Caroline has also been managing business development projects for the SGS Minerals Service team and, in 2013, was promoted to join the SGS Strategic Transformation team and took over the management of the SGS Global Standard Inspection Reporting Program.

Caroline is a member of the board of a hotel management group, acts as co-President of the Association of International Business Lawyers in Geneva region (www.aibl.ch) and is the Country Representative for Switzerland of the European Chapter of the Association of Corporate Counsel (www.acc.com).